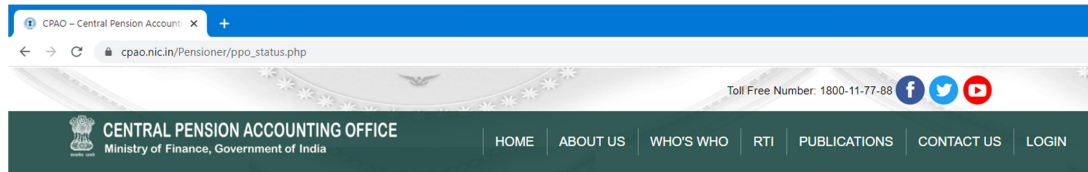How to log in to CPAO and get your pension revision orders downloaded:
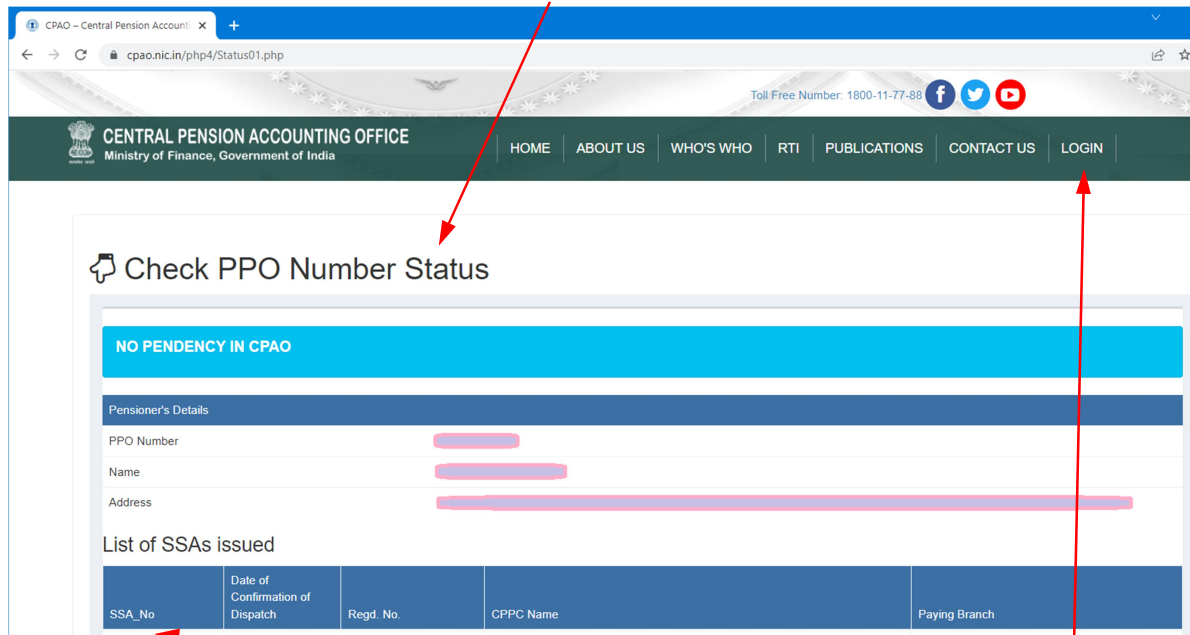
1. Go to www.cpao.nic.in
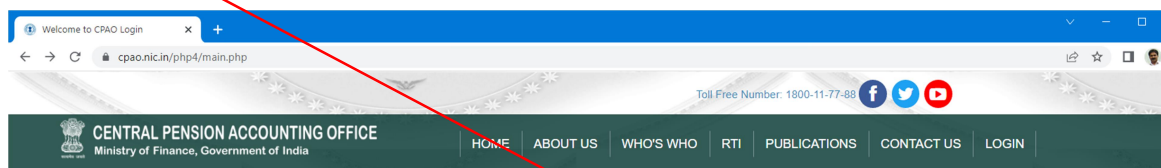
On the home page you will see…

2. Type your 12 digit PPO number in the box and click SUBMIT.

3. In the next screen you will see the current status at CPAO as below:

The details of the latest SSA issued can be seen at the top of the table. You can also see the LOGIN link at the top.

4. On clicking LOGIN button, you will see the following screen. And if you are visiting the site for the first time, you have to SIGN UP.

5. We will come back to LOGIN after signing up. On clicking SIGN-UP, you can see:

&+ PENSIONER REGISTRATION FORM FOR CENTRAL CIVIL PENSIONERS

PRE-1990 PENSIONER AND DO NOT HAVE 12 DIGIT NEW PPO NUMBER ?
click here!

DON'T KNOW THE PPO NO? BUT KNOW THE BANK ACCOUNT N
click here!

PPO NO (12 digit number)
Enter PPO Number

Enter Image Text ⟲   4129661b ↻

SUBMIT

6. Fill in as required and click SUBMIT.

PPO NO (12 digit number)

Date of Birth(DD/MM/YYYY)
📅 dd/mm/yyyy

Date of Retirement/Death (DD/MM/YYYY)
📅 dd/mm/yyyy

Enter Image Text ⟲   86c31331 ↻

SUBMIT

Key in the required information, image text and click SUBMIT.
(PPO number will be autopopulated).

7. Next screen: The registration page!

✎ User Registration Form

User ID * ((length 5-30 Chars))
Enter user id 👤

CHECK AVALIABILTY

Password *
Password 📅

Confirm Password*
Retype Password ⇲

PPO NO

Date of Birth
📅

Date of Retirement/Death
📅

All information you give here shall be noted down and stored alongwith your PPO book for future use.
Key in your own user id.
(After typing, click here to see whether someone else has already used it, if so make another one untill you get an available one!)

Then create own password consisting of lower case, upper case, numerals and special characters mixed in any order, minimum 8 characters long to make it strong.

Confirm your password by typing same combination again without error.

These boxes will be autopopulated since you have already provided them.

The registration page continues…

Date of Birth

[date field]

Date of Retirement/Death

[date field]

Mobile Number*

Enter Phone ← Key in your mobile no. Click VERIFY. An OTP will come to the given mobile. Enter it in the box appears for verification.

VERIFY MOBILE BY OTP

Email-ID*

Enter Email ← Your email id.

← Enter the text as it appears here. It will be new for you

Enter Image Text   96832737 ← Now, after ensuring that all the above information is noted down by you, click here

CREATE MY ACCOUNT

Your screen will show that you are registered and can log on with the user id and password you just created. The link to LOGIN will also appear in the message. Else, go to the Home page and LOGIN from there.

CENTRAL PENSION ACCOUNTING OFFICE
Ministry of Finance, Government of India

HOME | ABOUT US | WHO'S WHO | RTI | PUBLICATIONS | CONTACT US | LOGIN

Login

Enter your User Name

[field]

Password

[field]

- Employees who are yet to get PPO Number , click here! for Status from Bhavishya
- In case of difficulty in resetting your password, Email at : cccpao[at]nic[dot]in

- Other users and CCAs / CAs / PAOs may contact 011-26715338 Or it[dot]support-cpao[at]gov[dot]in for any help or query.

FORGOT PASSWORD

SIGN-UP

Please enter the text appearing on the image below :

Enter Images   111b921e

LOGIN

8. After log in, your home page will open up with all the information from the day of your retirement as below:

CPAOPensioner   ☰   👤 Mr. [redacted]

Mr. [redacted]

Pensioner Dashboard Control panel   🏠 Home > Dashboard

MAIN NAVIGATION

🌐 Home   ∨
📑 My Profile   ‹
🗂 My Data in CPAO ‹
📄 PPO Status
✏ Register Grievance
🖥 Logout   ↦

[redacted]
Basic Pension
More info ➔

1
No of Revision
More info ➔

Register
Grievance
More info ➔

[redacted]
Last Paid Amount
More info ➔

☆ Jeevan Pramaan

The blue, green, orange and red boxes will display various information of your pension. On clicking the More info ->, you can see full information of the particular box. If you want the revision order, just click here.

9. Revision page!

On the revision page, all your PPO and amendments since retirement will appear in subsequent columns. Each amendment will have a pdf file link to download the order. On clicking the link, the pdf file will get downloaded to your default download folder. Surf along all pages to see other information also.
Finally remember to log out.

N.B. Your password will be valid for SIX months only from your last log in date. Hence, remember to log in at least once in 6 months to keep your password alive. After 6 months of inactivity you will be prompted to change your password when you try to log in. In which case, the old password also has to be fed in before creating a new one!